

Cutting-Edge Technology and Skilled Resources **The CLEVerPay® System: A proprietary and revolutionary** **application developed exclusively by RG/2 Claims Administration**

At RG/2 Claims Administration, we developed a proprietary and customizable database with the goal of providing single source management throughout the claims administration process, expediting decision-making and resource management. From the initial mailing through distribution of settlement funds and reconciliation of distributed payments, RG/2's CLEVerPay® system centralizes the entire process while providing information sharing and communications solutions.

Our CLEVerPay® system, is a robust and user-friendly resource, can be easily customized to meet your administration and distribution needs. We recognize how essential it is for data to be clean, centralized and readily accessible. RG/2's CLEVerPay® system has the capacity to assimilate and analyze large amounts of raw data from multiple inputs, to convert that raw data into useful information and to distribute the useful information in a variety of formats. We designed the system to control the quality and use of the data entered into the system in order to improve accuracy and minimize the number of times that each claim would require human intervention.

Through the implementation of data checks for name and address information, and sophisticated programming that validates data by comparing claimants' submissions to publicly available data, RG/2 can significantly improve the number of "clean claims" prior to the review stage. Advanced algorithms to screen claimant data for duplicate information, coupled with flexible tools to facilitate side-by-side comparison of potential duplicate claims, serve to improve reviewer efficiency and ensure that duplicate claims are not paid. Our algorithms include not only duplication checks based on obvious duplication errors but also advanced natural language phoneme matching. This advanced technology ensures that only the most accurate and correct data is used in the claims administration process.

Automated letter generation produces timely correspondence to claimants who have provided insufficient information. This process ensures that claimants are afforded ample opportunity to provide RG/2 with all documentation necessary to avoid claim delay or rejection, and to accurately determine distribution. All correspondence is tracked and easily accessible to telephone representatives, so that all claimant inquiries can be addressed and resolved promptly. This also provides for timely interaction with counsel. Our flexible interface enables managers to create customized and updated reports regarding the real-time status of case administration. An added advantage of RG/2's CLEVerPay® system is the speed with which we are able to report case status to counsel and the court.

The integration of these elements results in timely and accurate distribution of secure payments generated from RG/2's single-source CLEVerPay® system.